JACKSON COUNTY UTILITY DISTRICT

NOTICE

Effective August 1, 2026, Jackson County Utility District will implement an increase in tap fees. Monthly water rates will remain unchanged.

This adjustment is consistent with recommendations from the Tennessee Board of Utility Regulation (TBOR), which advises utilities to recover the cost of all water used and services provided rather than including certain usage at no additional charge.

In addition, the cost of materials, parts, equipment, and supplies necessary to maintain and operate the water system has increased significantly over the past six years since the last tap fee adjustment. As a result, it has become necessary to increase tap fees to help offset the rising costs associated with providing safe and reliable water service.

While we regret the need for this increase, Tennessee law requires utilities to establish rates and fees at levels sufficient to cover operating expenses and ensure the continued maintenance, operation, and improvement of the water system.

We appreciate your understanding and continued support as we work to provide safe, dependable water service to our community.

Jackson County Utility District

Effective 08/01/2026 the following rates will apply: At this time, the only rate adjustment being implemented is an increase in tap fees. All monthly service charges and water usage rates will remain unchanged.

	MONTHLY SERVICE CHARGE	ADDITIONAL CHARGE FOR USAGE PER 1000 GALLONS
5/8" RESIDENTIAL	$23.95	$15.10 PER 1,000 GALLONS
1" COMMERCIAL	$24.95	$15.10 PER 1,000 GALLONS
1 ½" COMMERCIAL	$28.95	$15.10 PER 1,000 GALLONS
2" COMMERCIAL	$36.95	$15.10 PER 1,000 GALLONS

ALL WATER USAGE SUBJECT TO SALES TAX

Service Order Charge

An additional **$25.00 service charge** will be applied to all customer-requested service orders when the issue is determined to be on the customer's side of the meter.

Examples include, but are not limited to:

- A customer requests that the utility investigate a meter indicating a possible leak, and the leak is found to be on the customer's side of the meter.
- A customer requests that water service be turned off due to a leak on the customer's side of the meter.

In these situations, a **$25.00 service charge** will be added to the customer's account to help offset the cost of labor, equipment, and resources associated with responding to the service request.

EXISTING TAP AT LOCATION	
OWNER'S SERVICE CHARGE	**$ 50.00 NON-REFUNDABLE**
RENTER'S SERVICE CHARGE	**$100.00 NON-REFUNDABLE**
NEW TAP ¾"	**$2200.00**
OWNER'S SERVICE CHARGE	**$ 50.00**
TOTAL	**$2250.00**
NEW TAP 1"	**$2950.00**
OWNER'S SERVICE CHARGE	**$ 50.00**
TOTAL	**$3000.00**
New Tap 2"	**$4950.00**
Owner's Service Charge	**$ 50.00**
Total	**$5000.00**